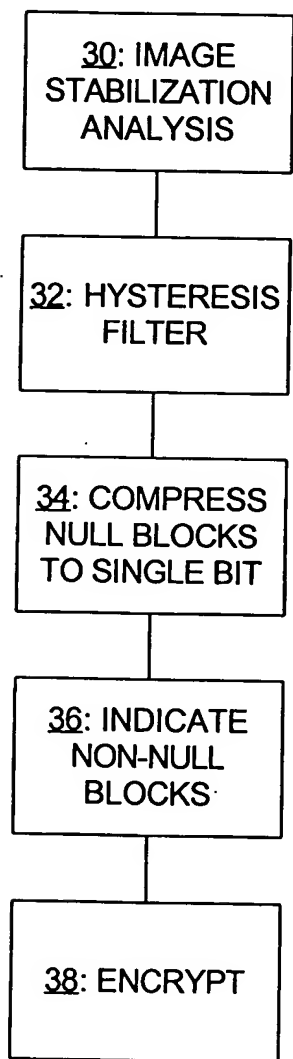
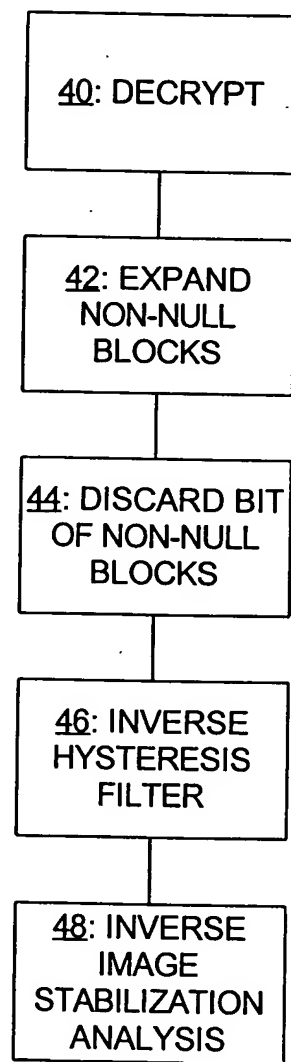


**FIG. 1A**



**FIG. 1B**



**FIG. 1C**

10025675 "1.2.26.04

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FIG. 2A

FIG. 2A

Java Flow

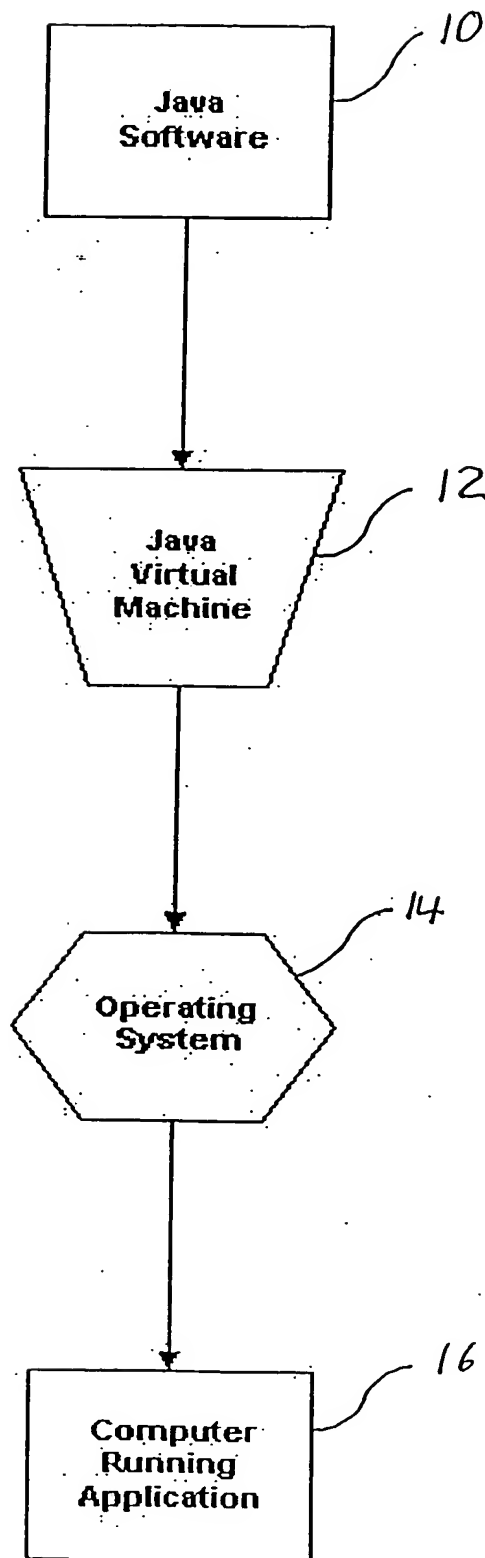
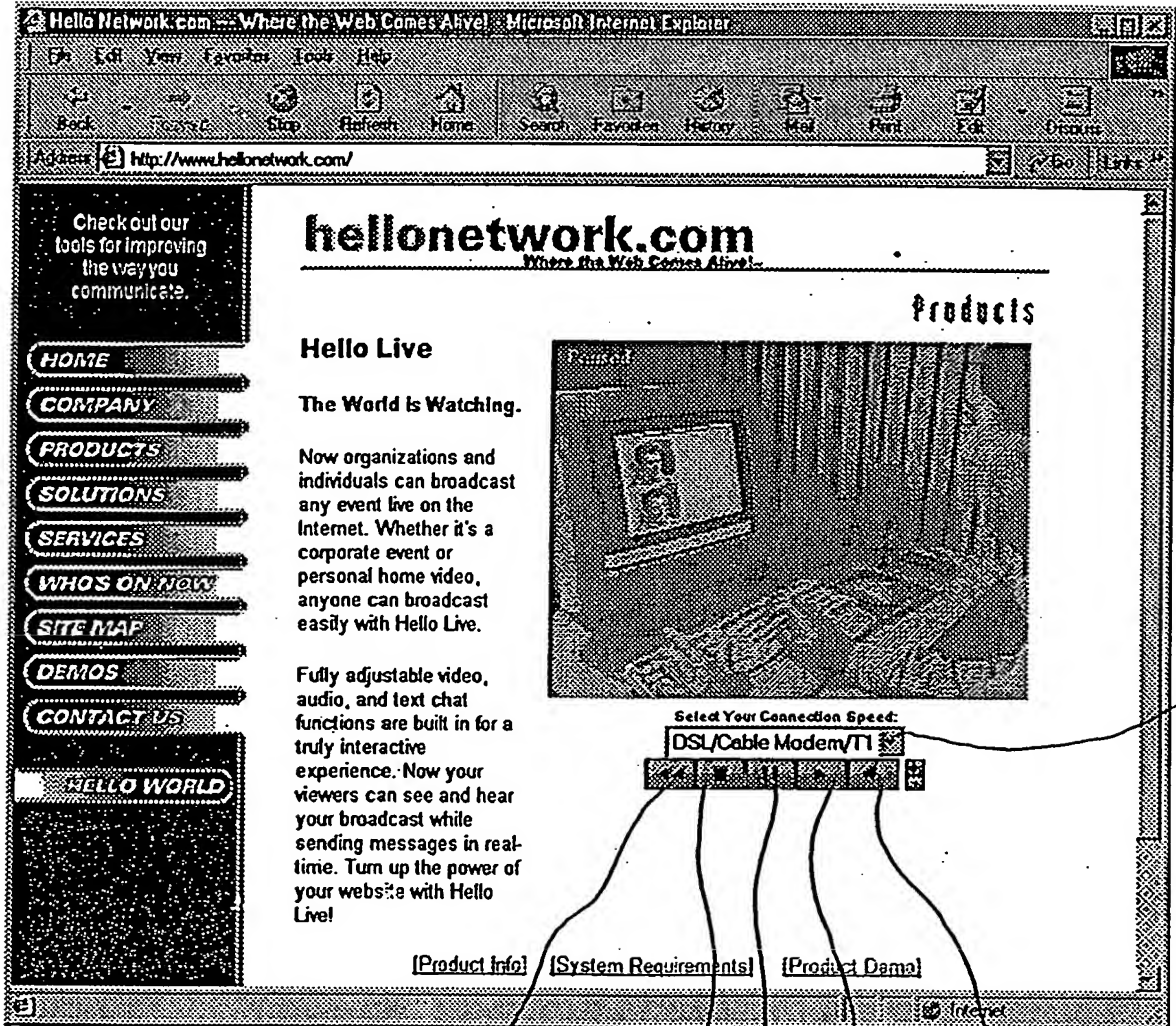


FIG. 2B

# Basic Director Page Depiction



110

106

104

112

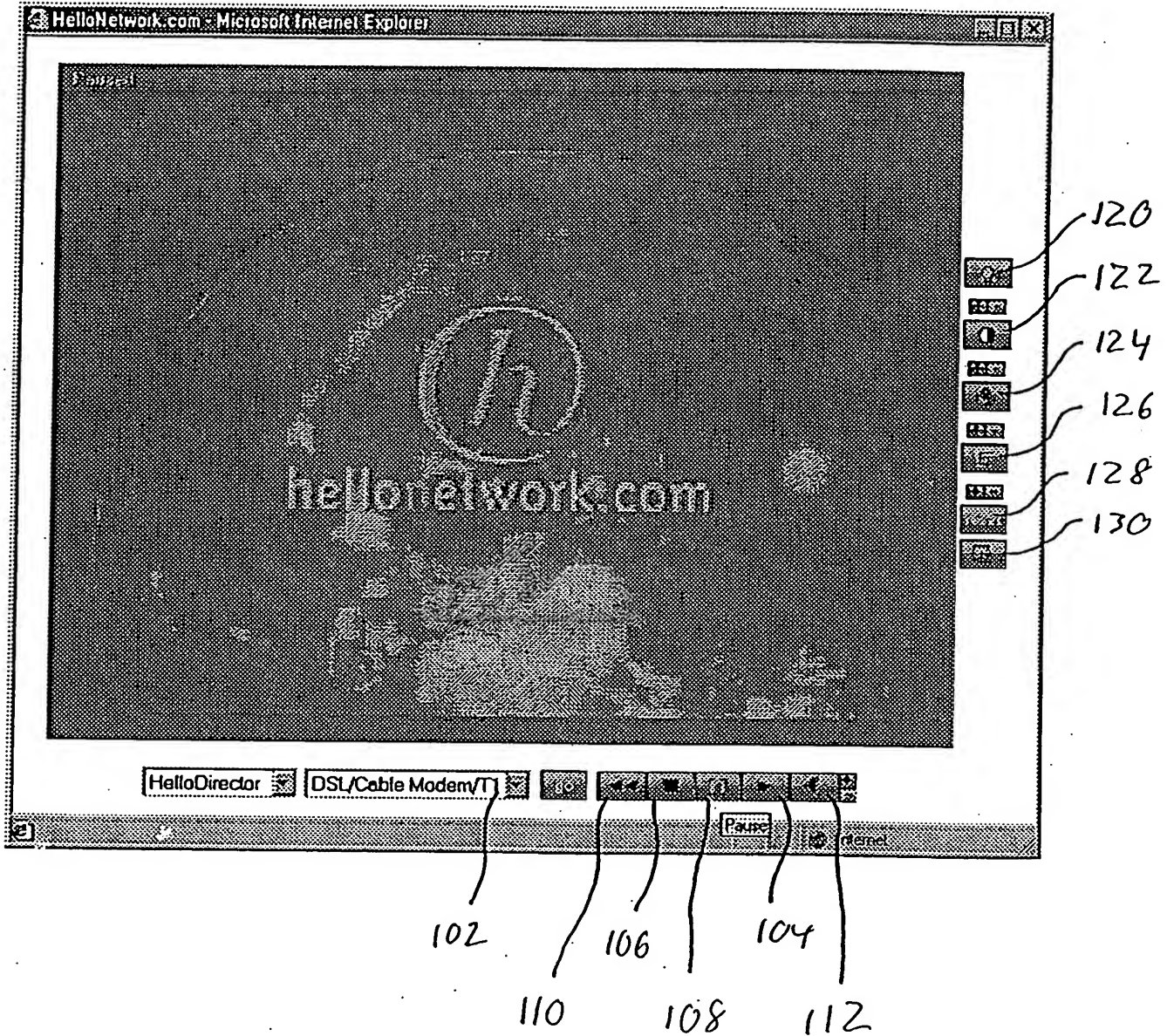
108

102

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FIG. 3

Who's On Now Page Depiction



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FIG. 4  
Bimodal Billing Process Flow

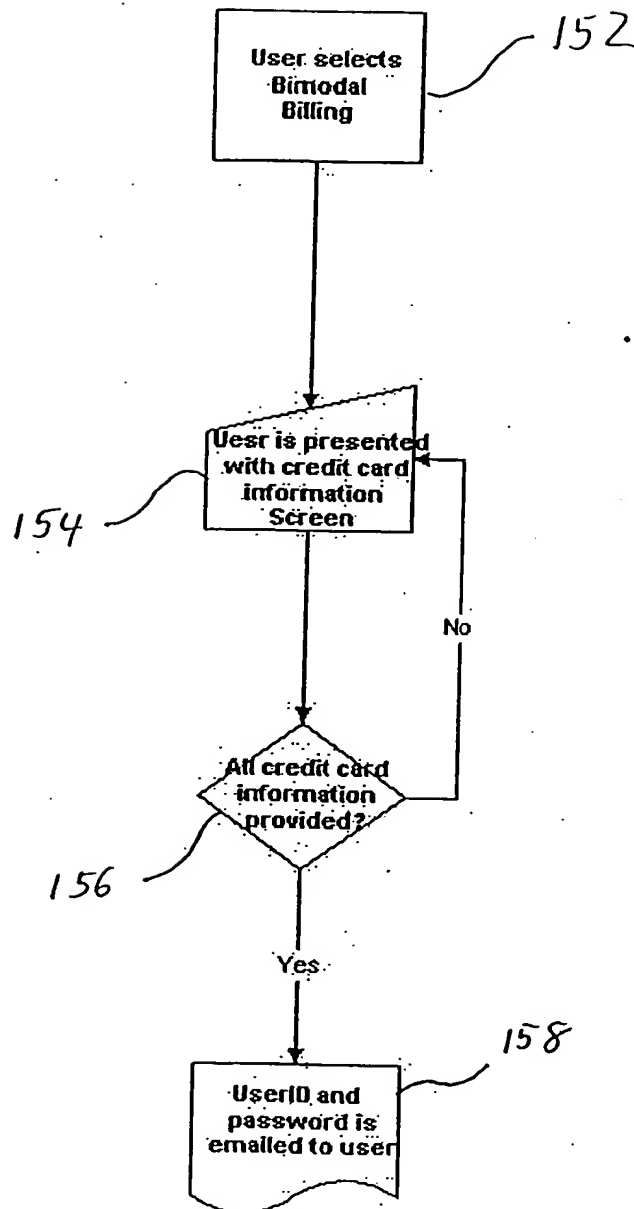


FIG. 5

Userid and password protection Depiction

10025675 "122604  
FO922T" 5752001

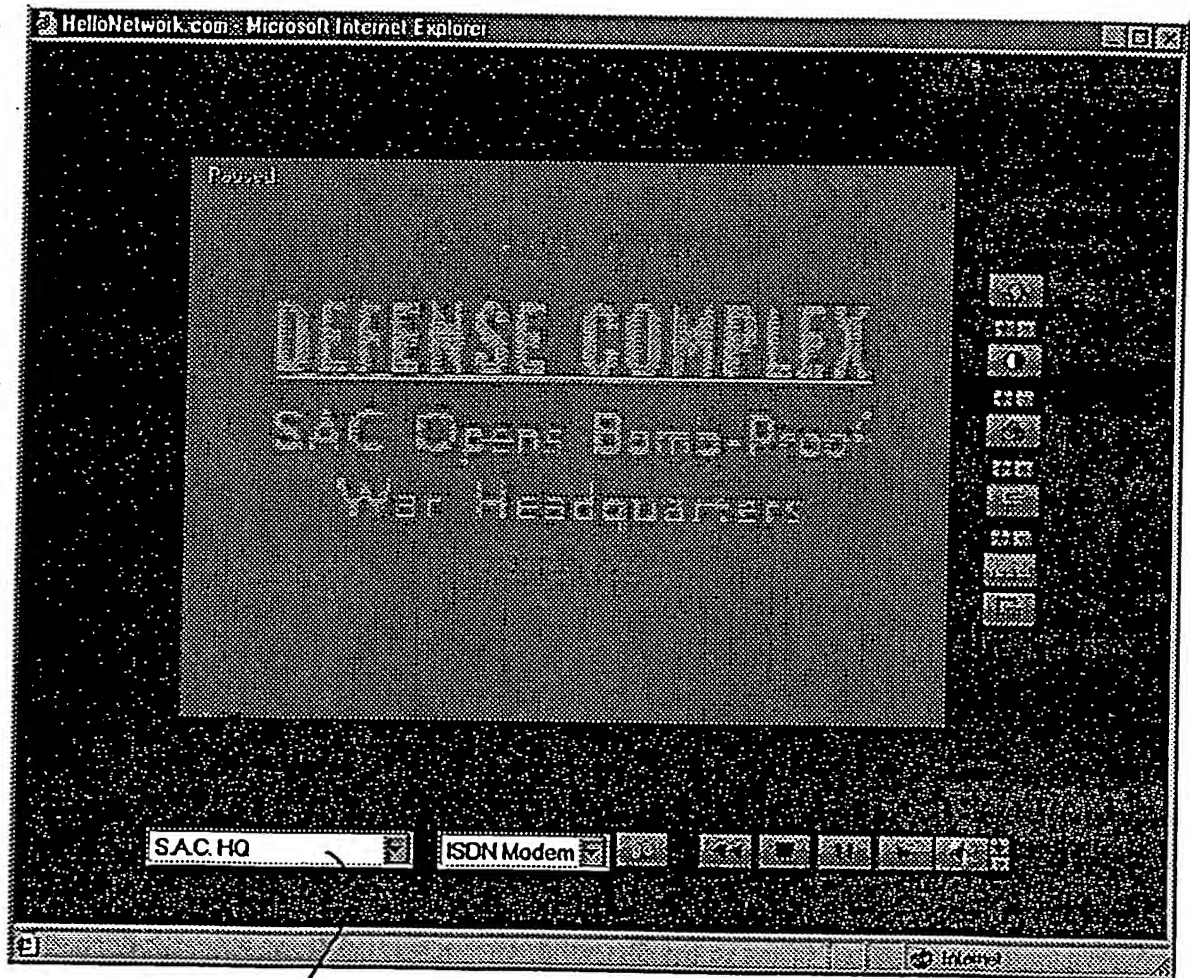
162

164

44

FIG. 6

Pay Event Page Depiction



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172

FIG. 7

Live Screen Page Depiction

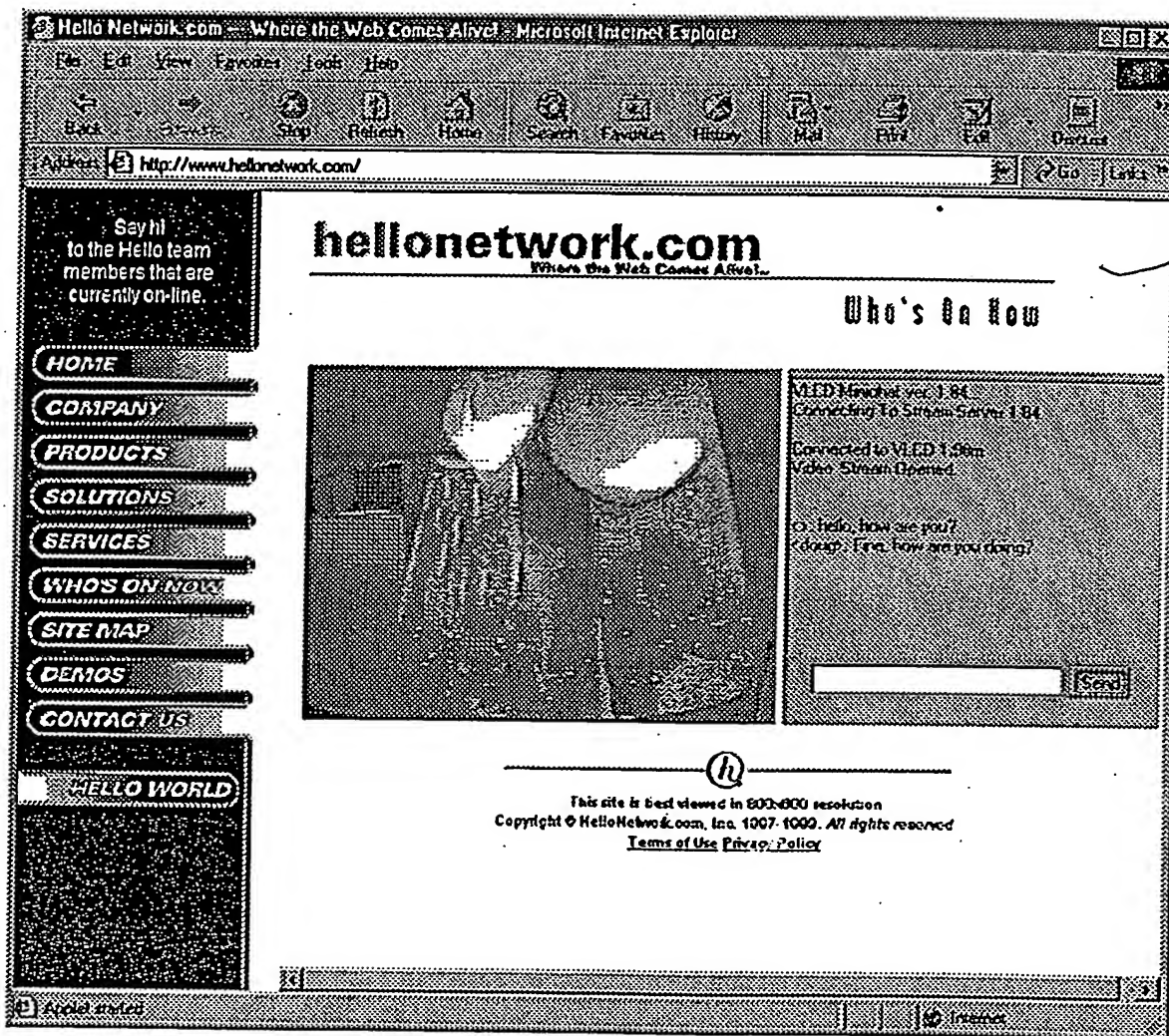
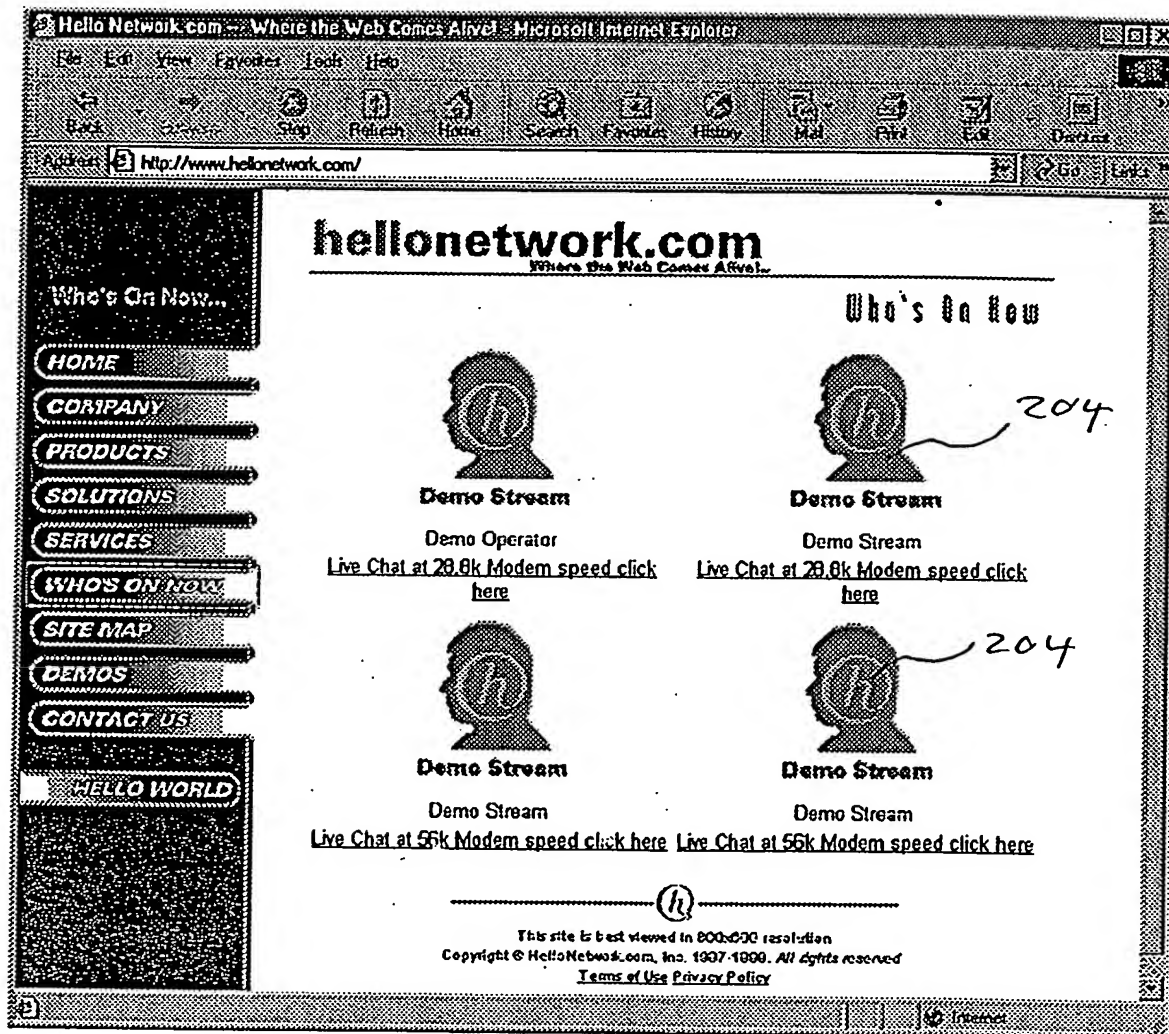




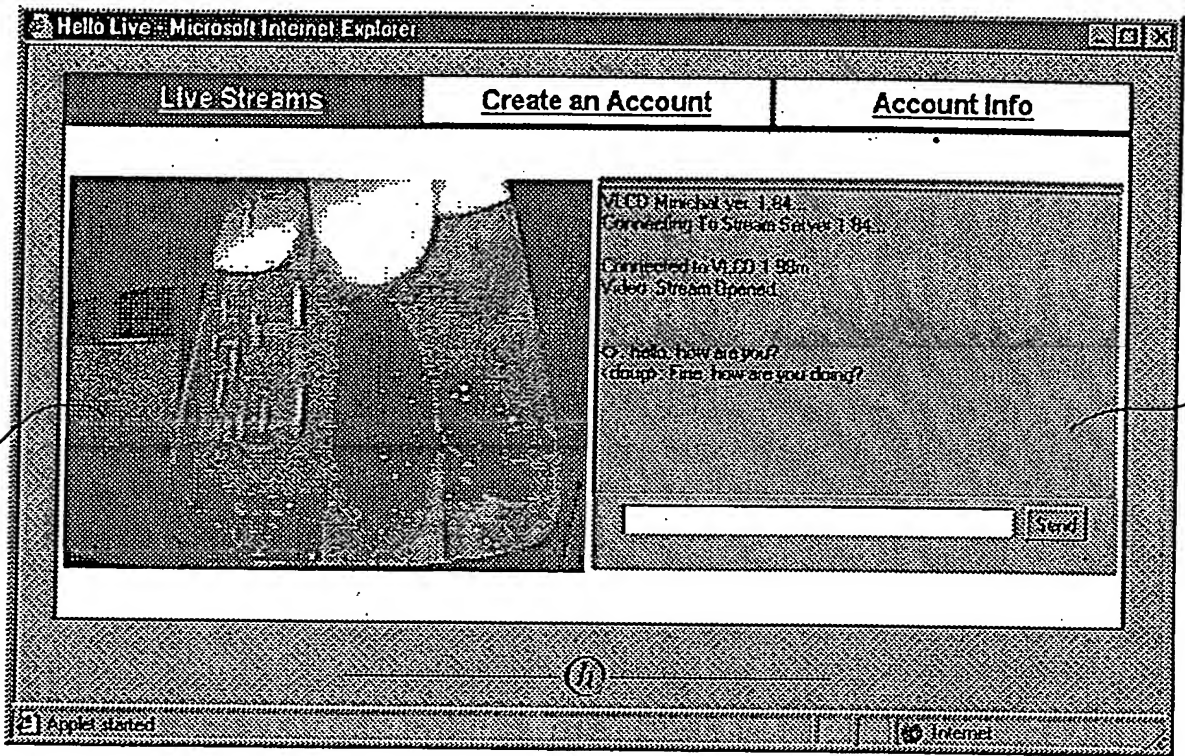
FIG. 8

Who's On Now Page Depiction



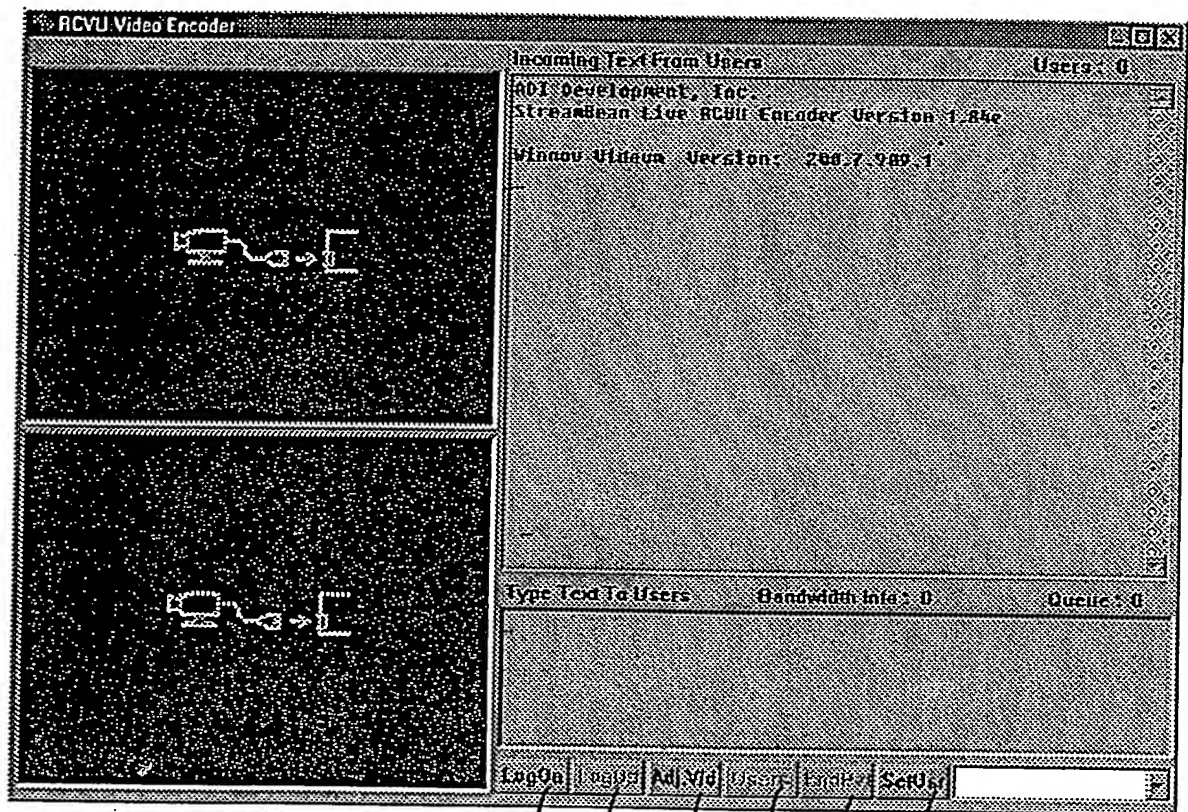
10025675-122601

FIG. 9  
Pay Event Page Depiction



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FIG. 10  
Broadcast Client Depiction



232 234 236 238 240 242

FIG. 11

Customer Flow

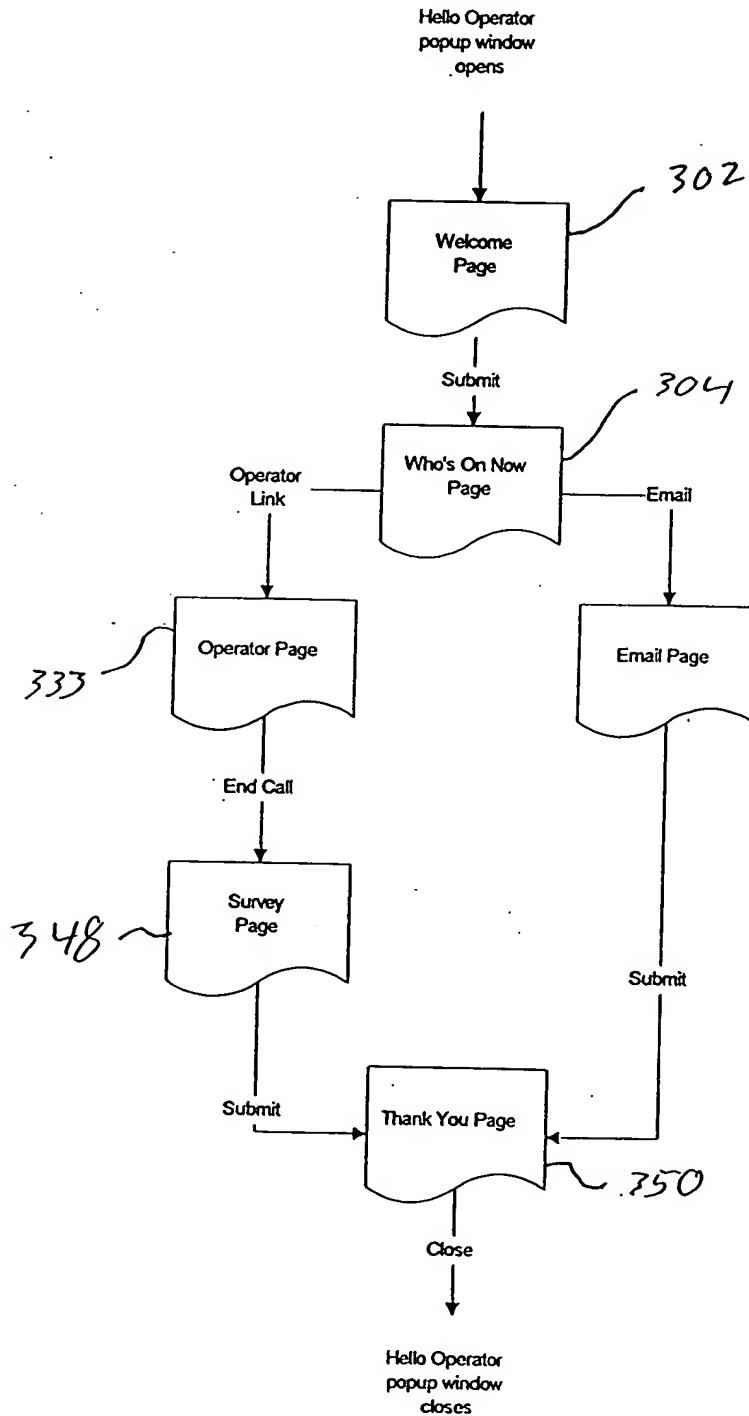


FIG. 12

Chat Handle Page Depiction

Welcome Page

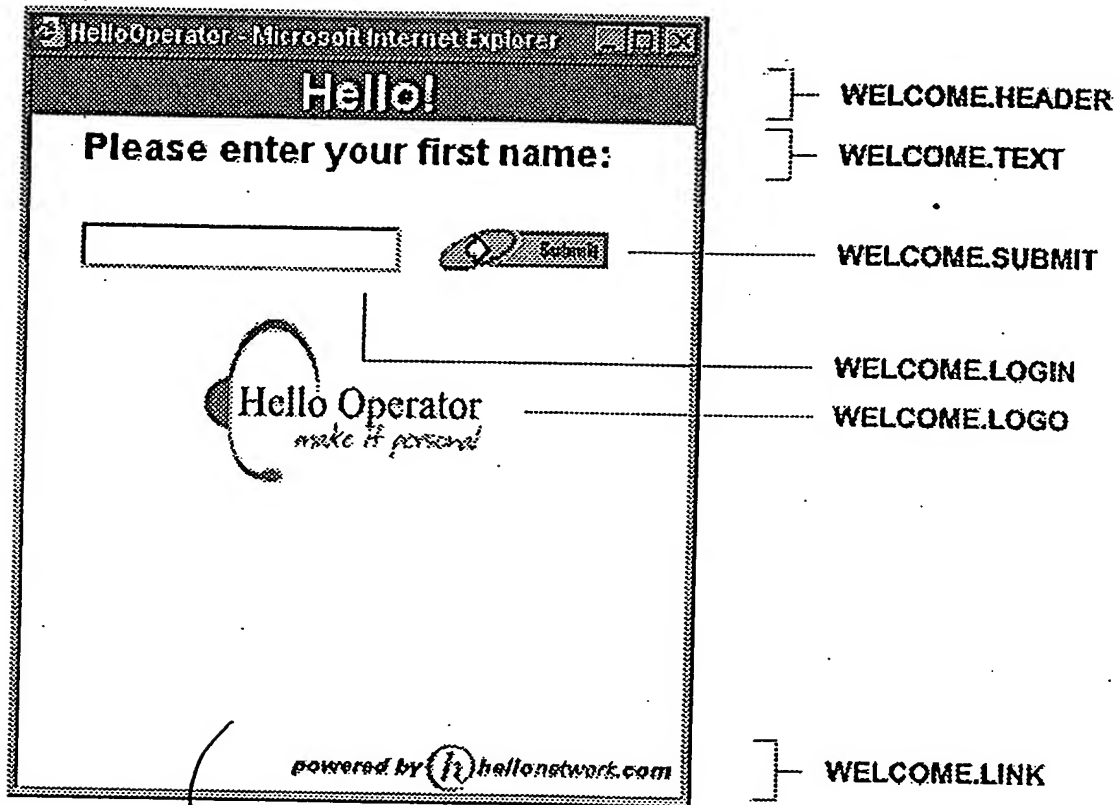
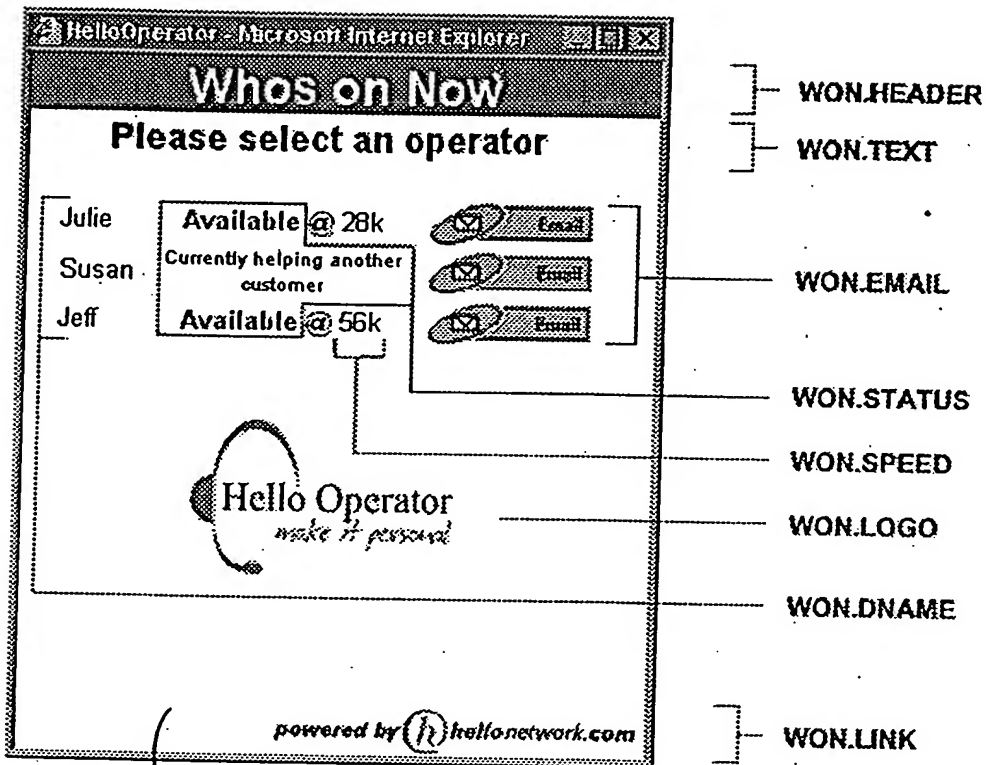


FIG. 13

Who's On Now Page Depiction

WON Page



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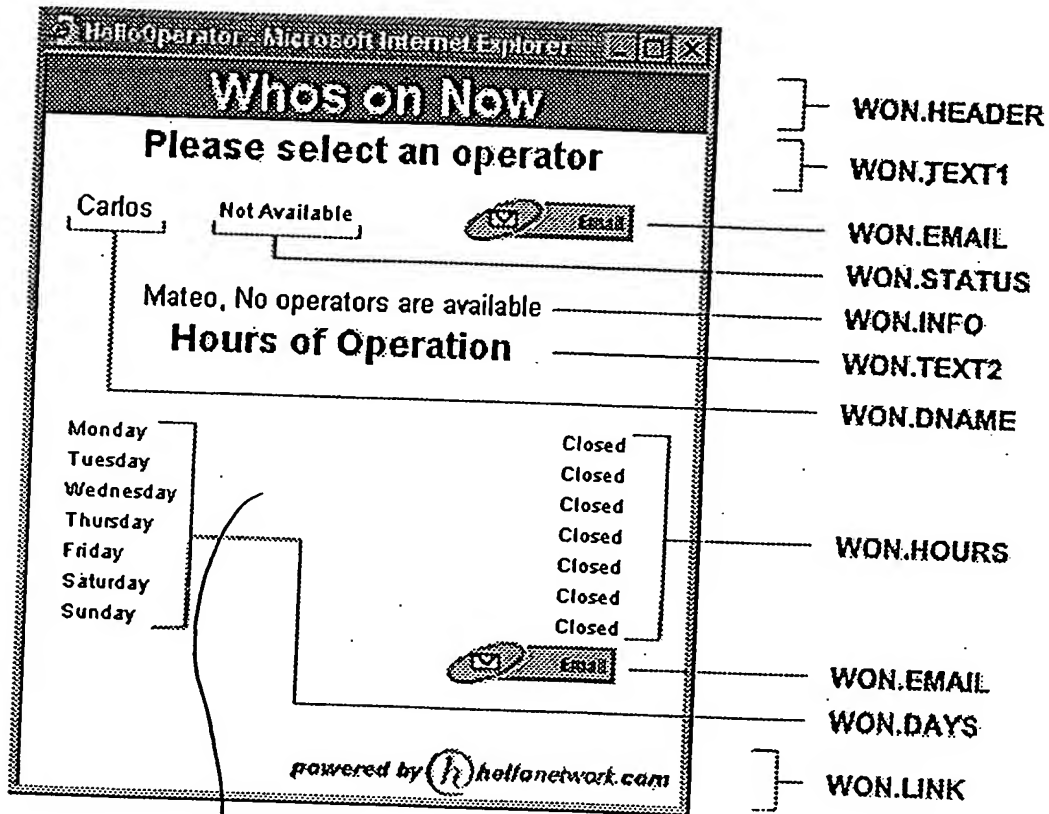
304

FIG. 14

Who's On Now Page Depiction

No Operators Available

WON Page

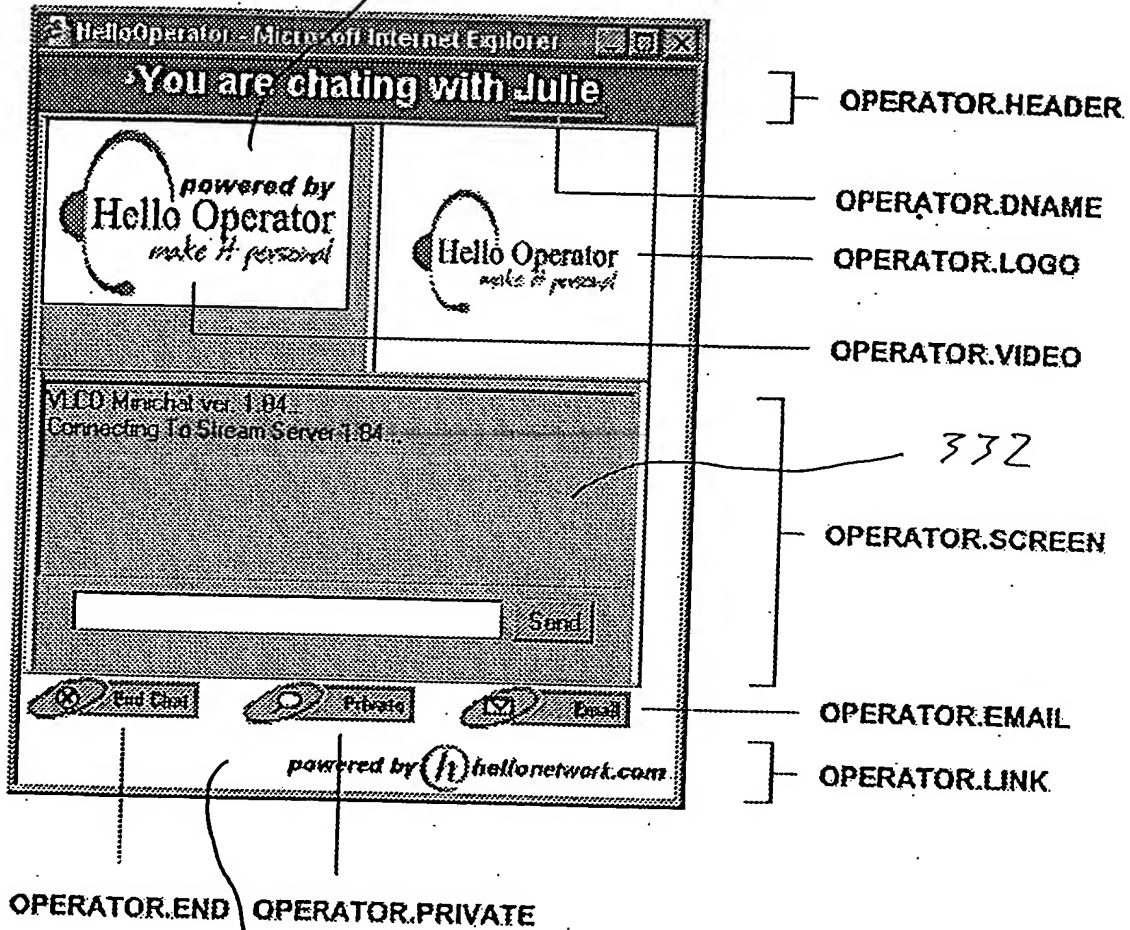


308

FIG. 15

Interfacing with the Forum Operator

Operator Page



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FIG. 16  
E Mail Page

Email Page

**Email**

Please send us your feedback

Please enter your email address:

Please enter a subject:

Enter your question or comments here:

powered by (h) hellonetwork.com

EMAIL.HEADER

EMAIL.TEXT

EMAIL.FROM

EMAIL.SUBJECT

EMAIL.BODY

EMAIL.SUBMIT

EMAIL.LINK

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336

FIG. 17

Interfacing with the Private Operator

Operator Page

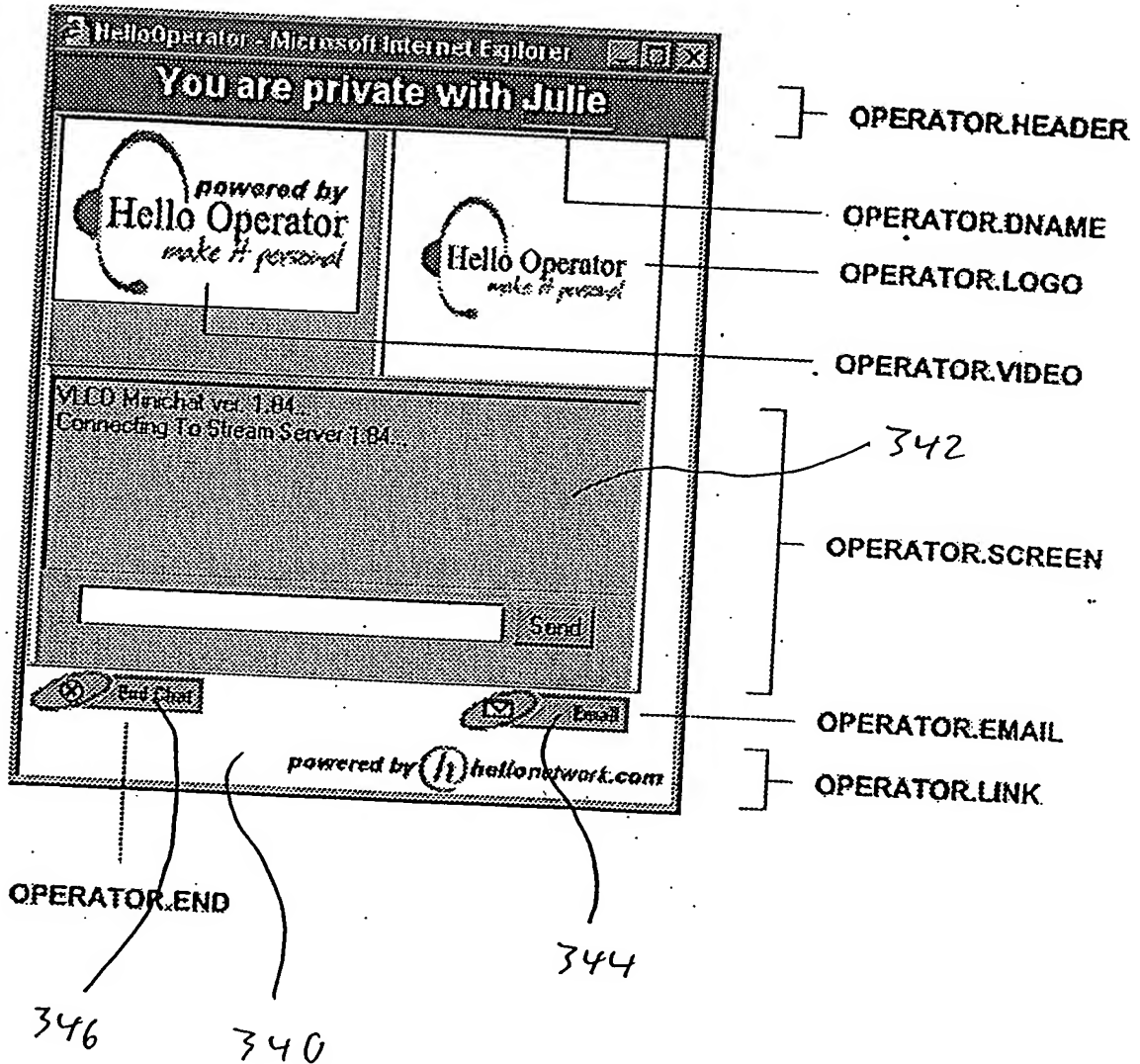


FIG. 18

Survey Page

Survey Page

The image shows a screenshot of a web browser window titled "HelloOperator - Microsoft Internet Explorer". The page content is a survey form. The form has a header section with the title "Survey". Below the header is a text prompt "Please complete the following survey". The form contains several input fields: an email address field with the text "you@emailaddress.com", a checkbox for "Have you used our live help before", a rating scale for "How would you rate this service (1 worst - 10 best)", and a text field for "How did you hear about our site". A "Submit" button is located at the bottom left of the form. At the bottom of the page, there is a footer that says "powered by (h) helionetwork.com".

Annotations on the right side of the form:

- SURVEY.HEADER**: Points to the "Survey" title.
- SURVEY.TEXT**: Points to the "Please complete the following survey" text.
- SURVEY.QUESTIONS**: Points to the three input fields (email, checkbox, rating, and text).
- SURVEY.SUBMIT**: Points to the "Submit" button.
- SURVEY.LINK**: Points to the "powered by (h) helionetwork.com" footer.

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FIG. 19  
E Mail Page

Thank You Page

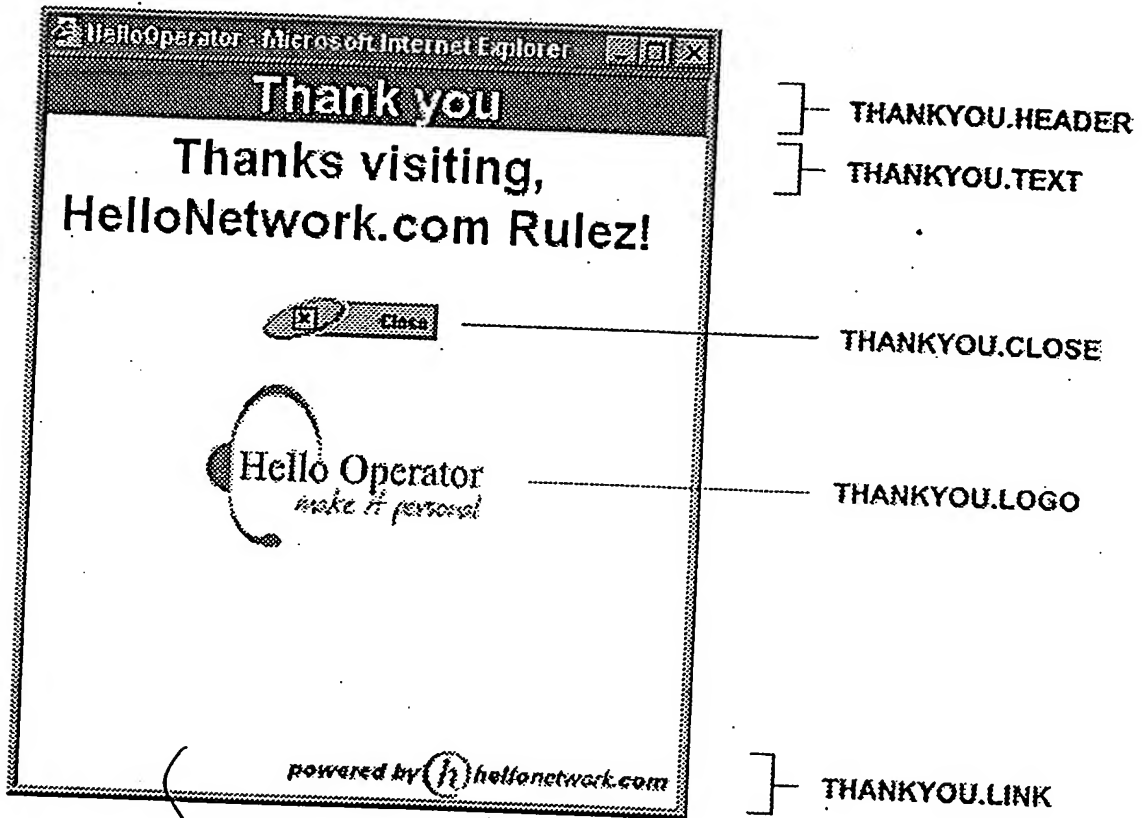


FIG. 20  
Start Up Process Flow

Hello It's Me - High Level Design  
Start-up

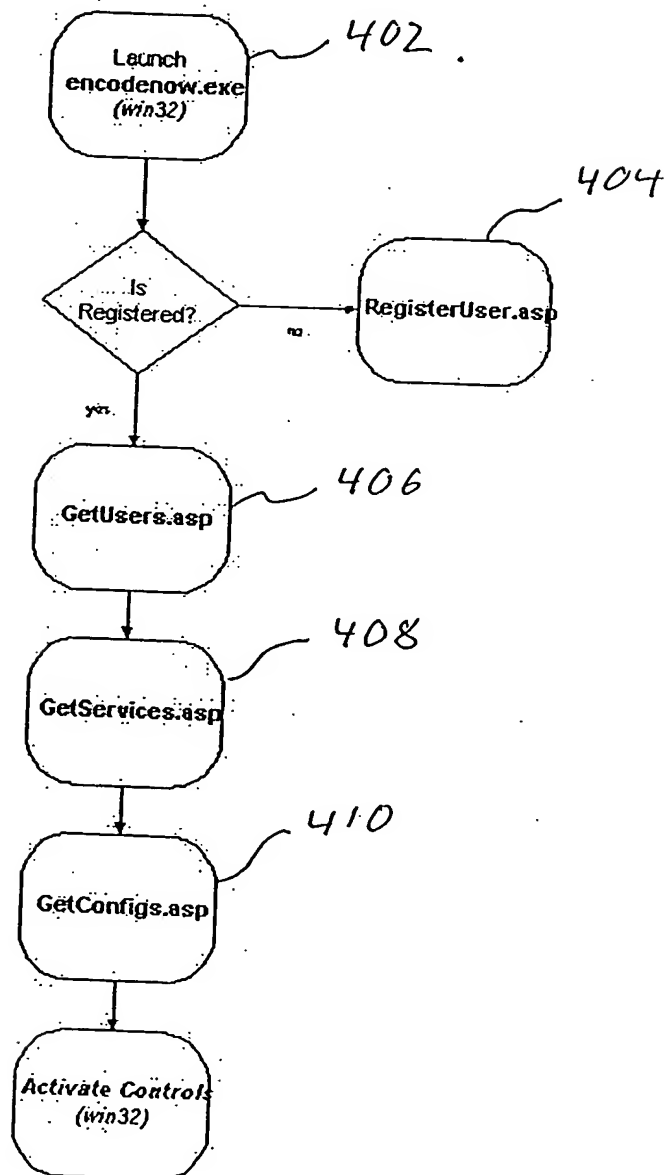
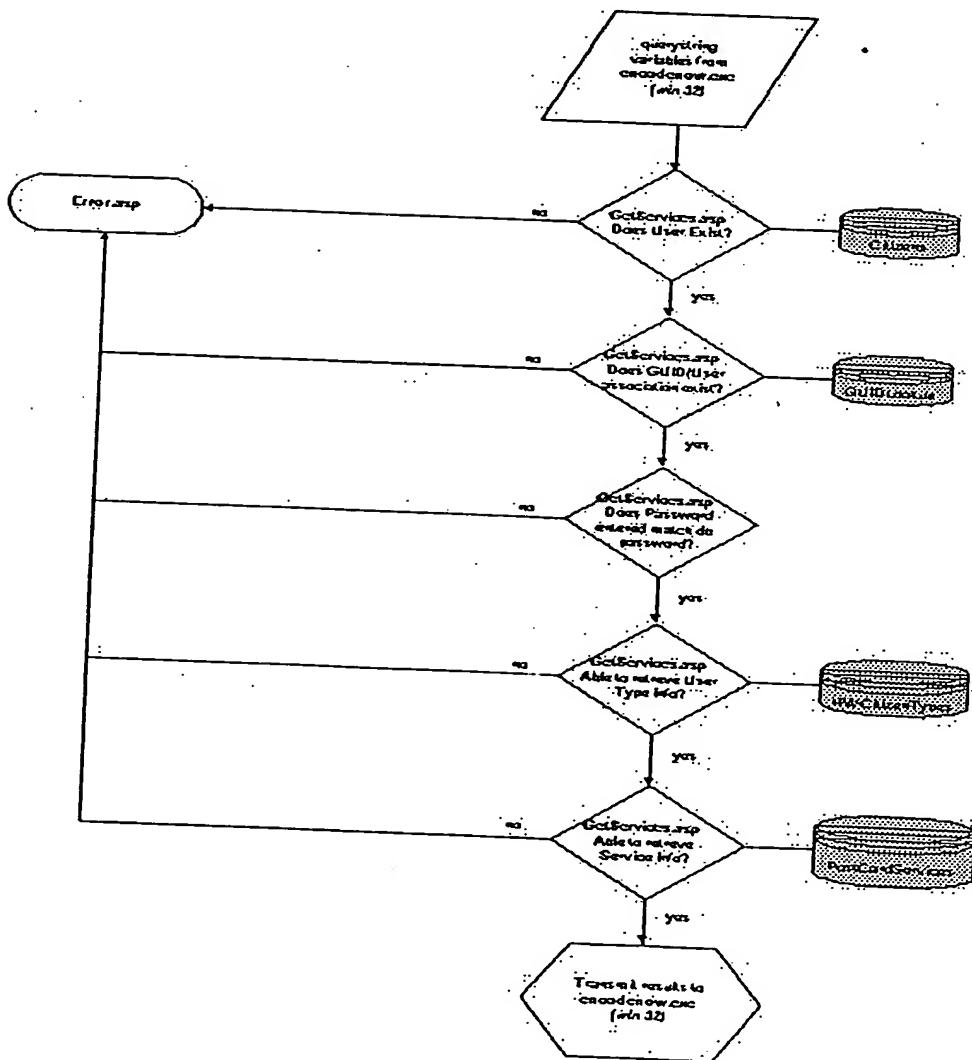


FIG. 21  
Get Services Process Flow

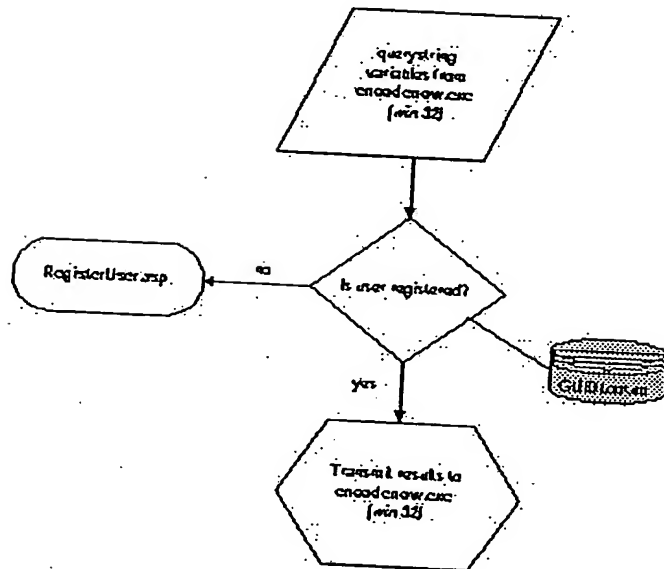
Hello It's Me - Get Services



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FIG. 22  
Get User Process Flow

Hello It's Me - Get Users



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FIG. 23  
Register User Process Flow

# Hello It's Me - RegisterUser

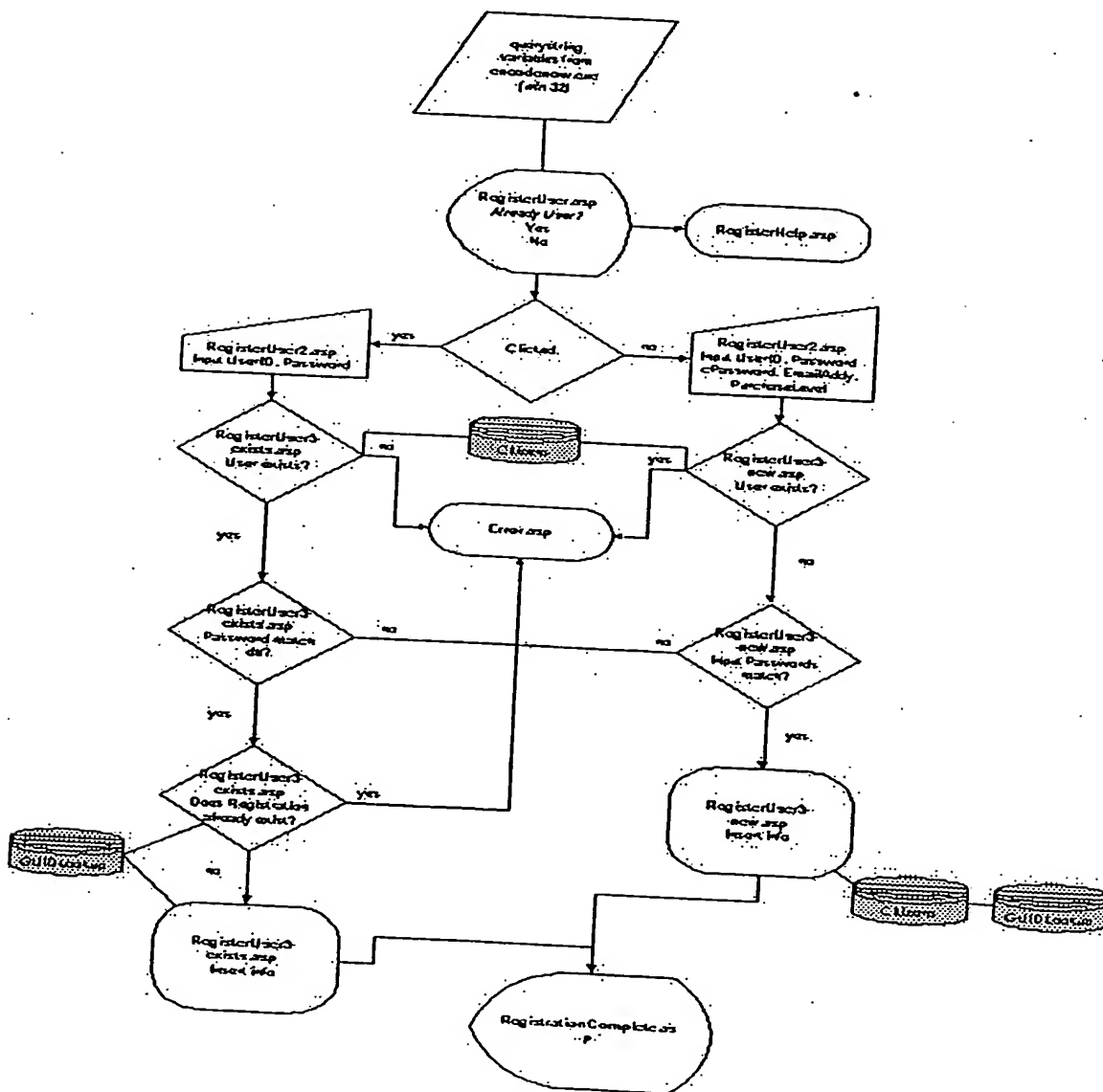
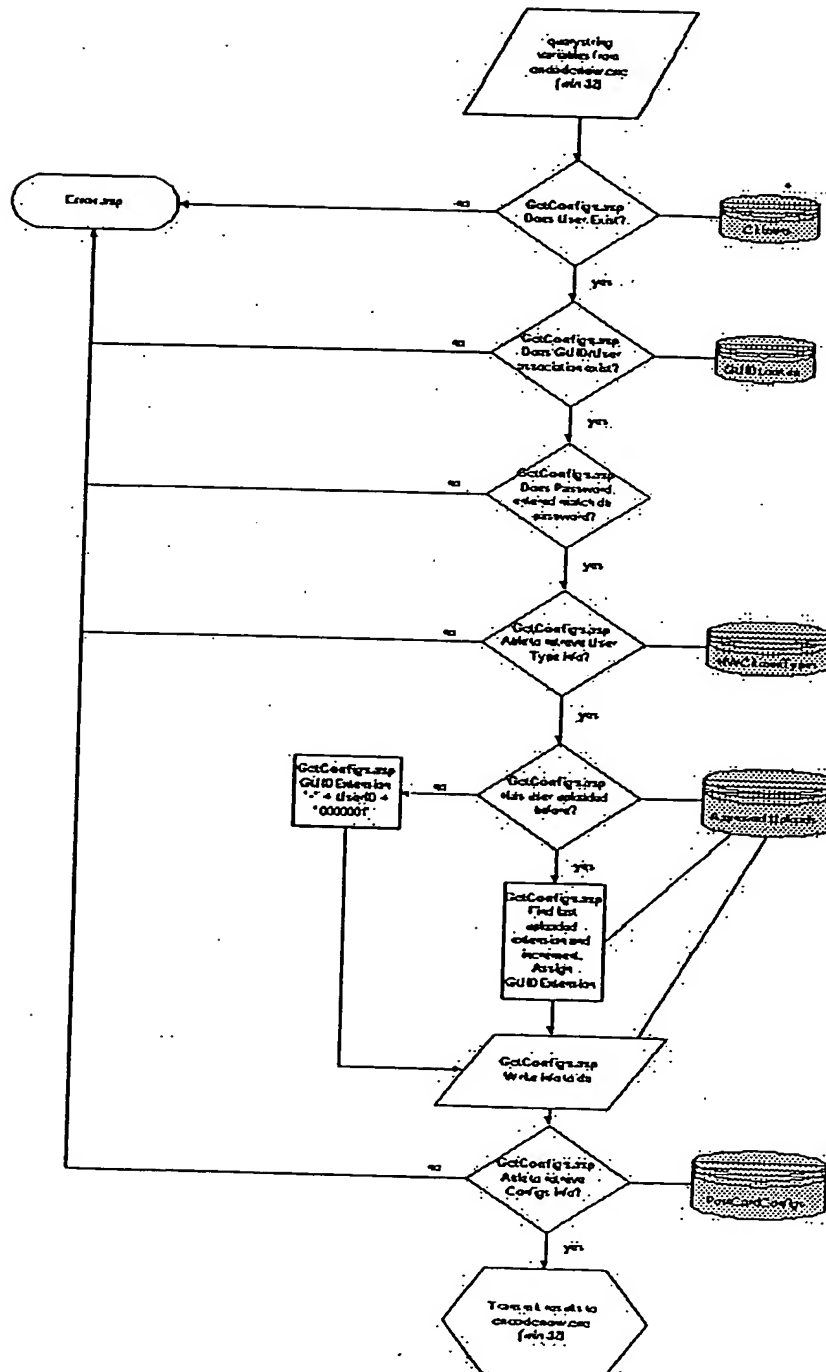




FIG. 24  
Get Configuration

Hello It's Me - Get Configs



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FIG. 25  
Member Services

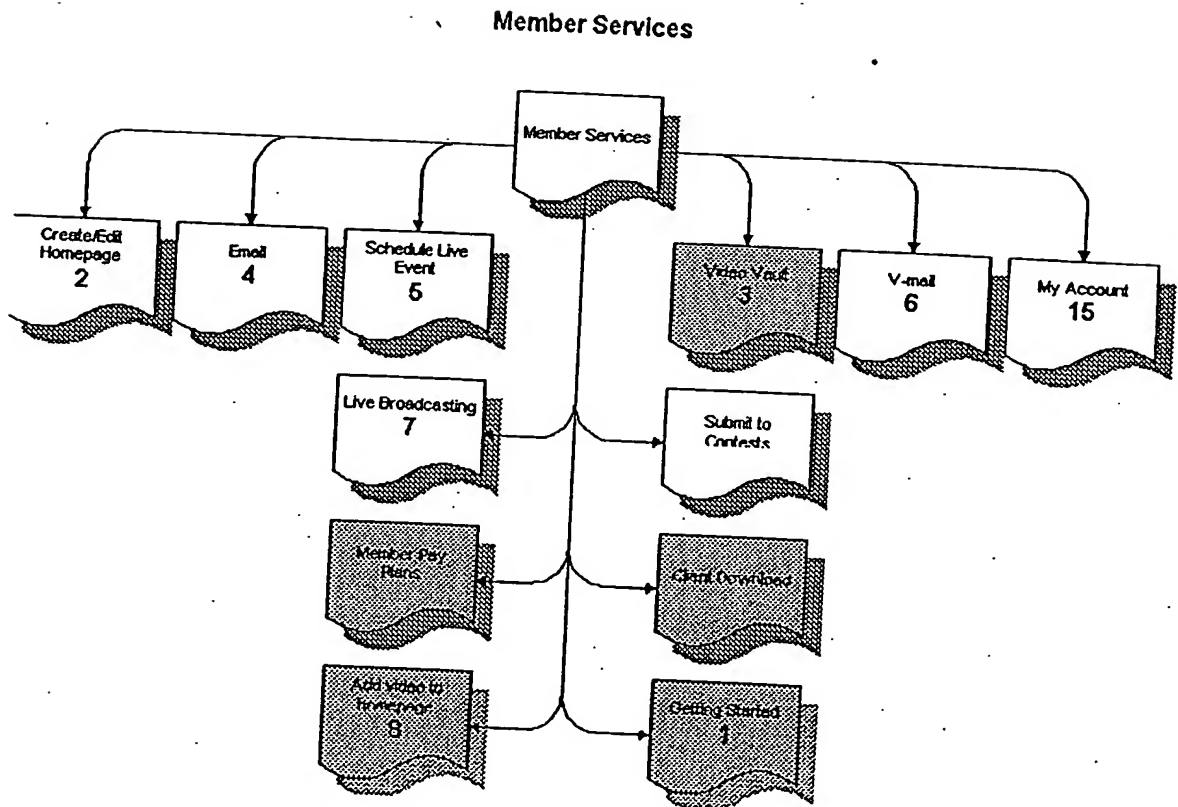
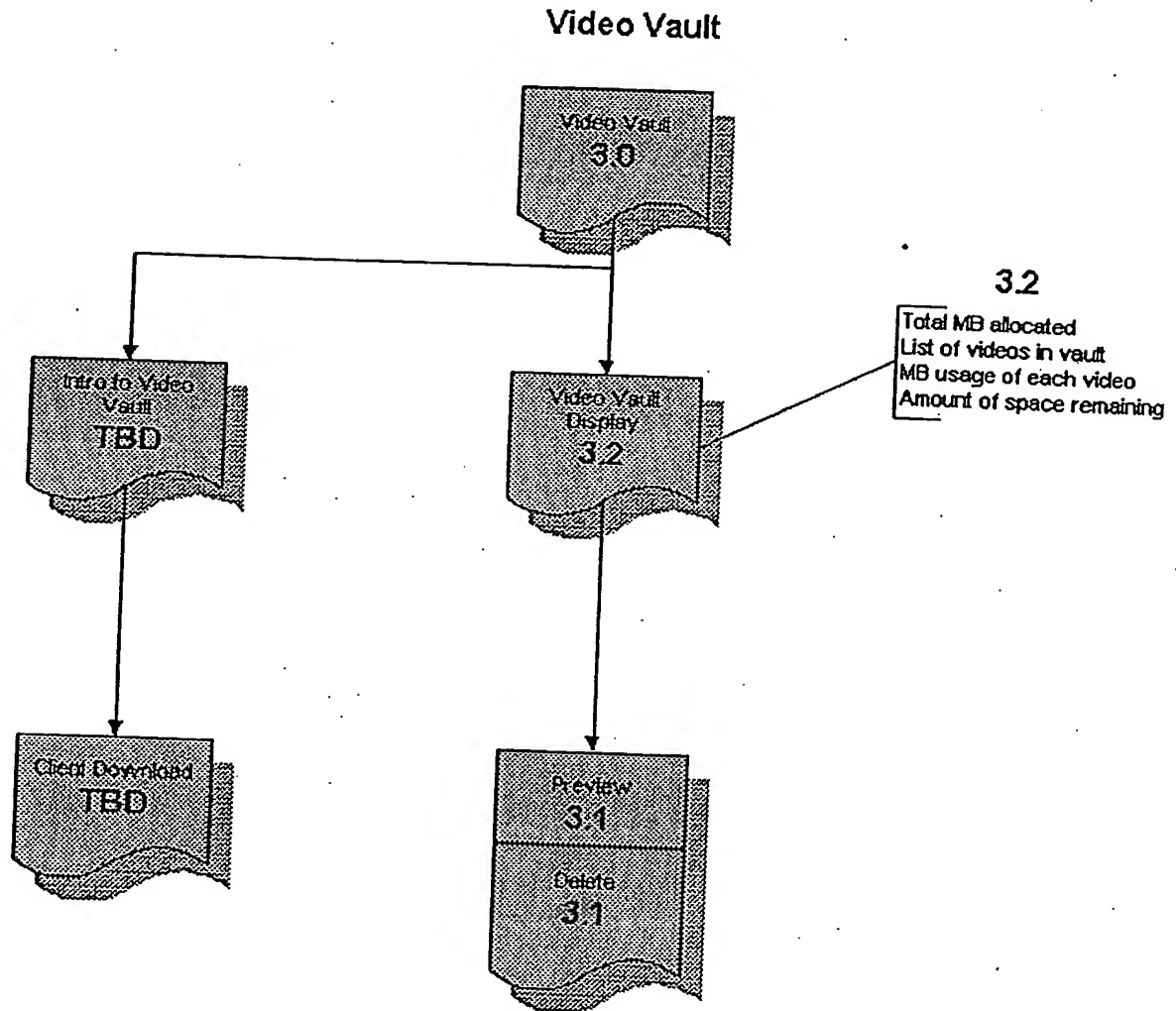


FIG. 26  
Video Vault



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10025675-122601

FIG. 27  
File Manager

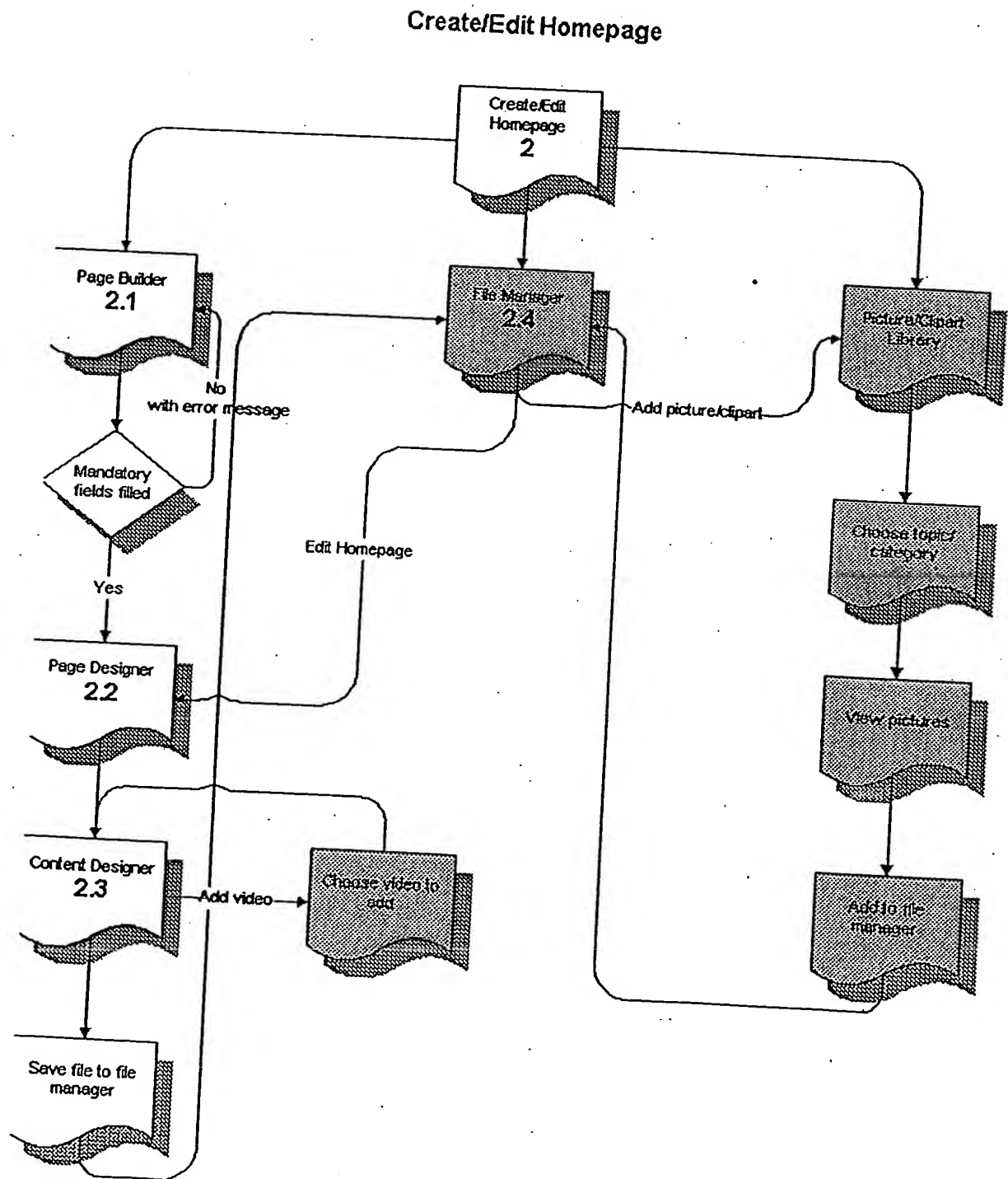
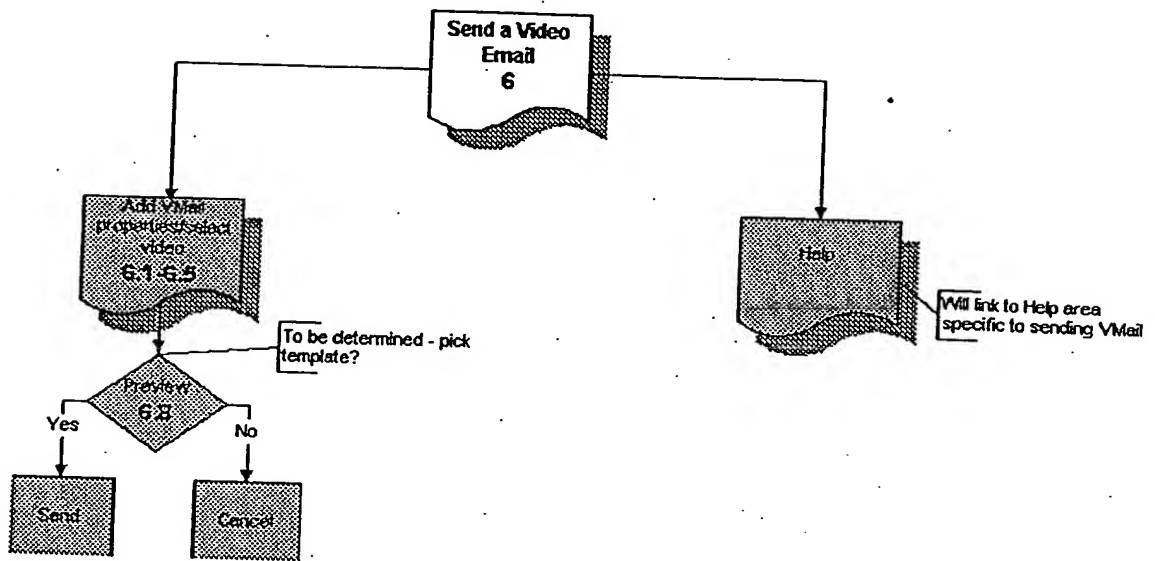


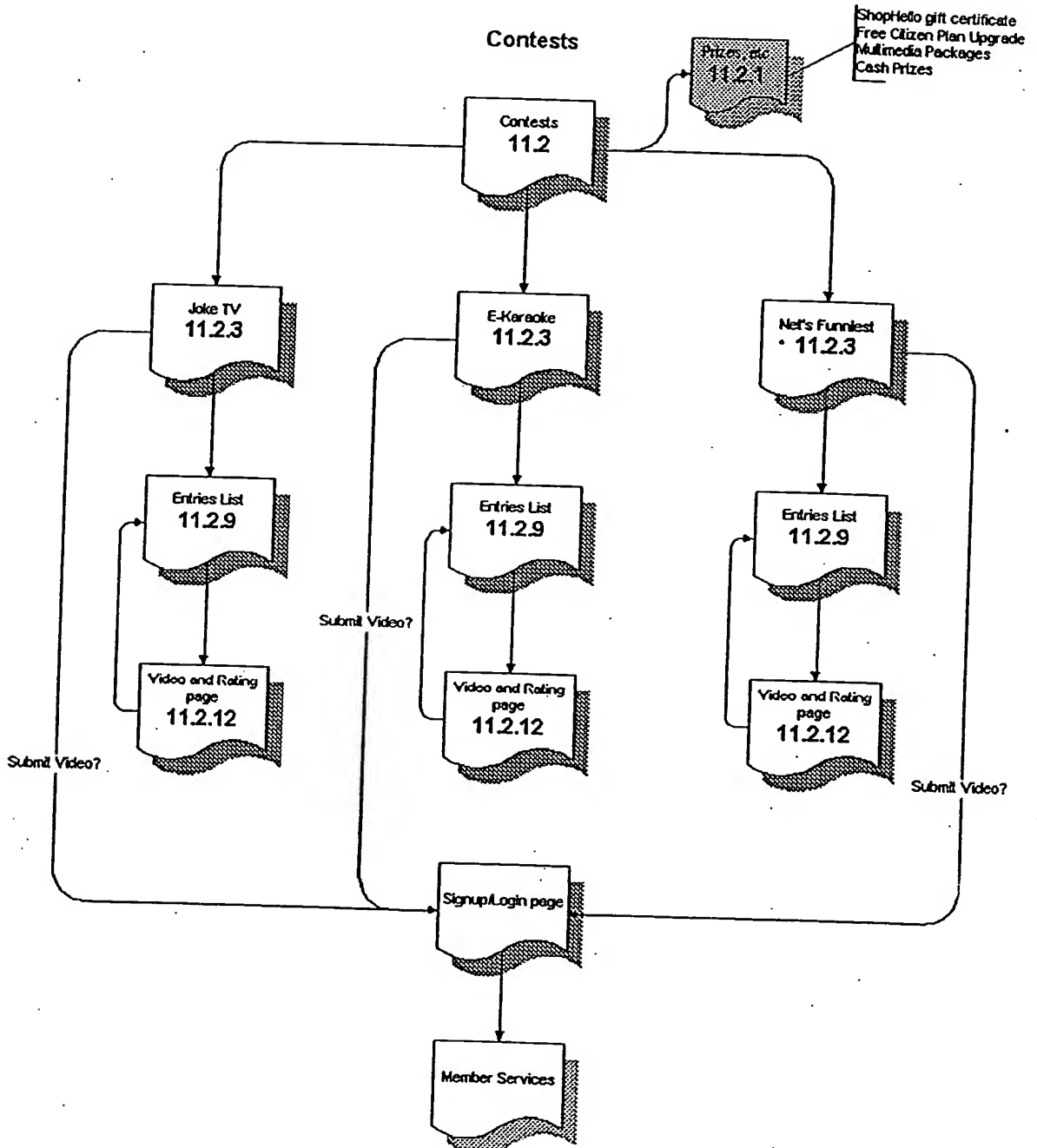
FIG. 28  
Video E Mail

Member Services



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FIG. 29  
Contest Services



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FIG. 30

# Network Architecture

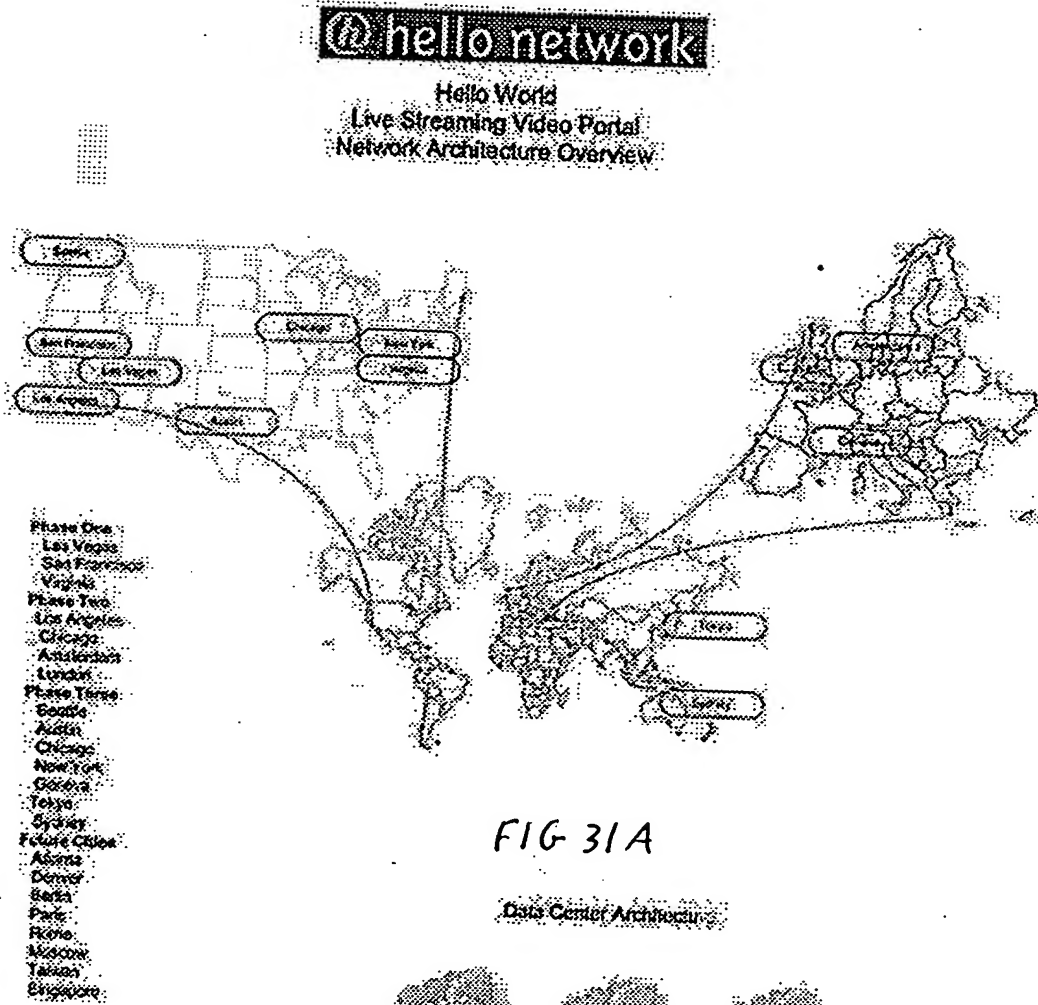
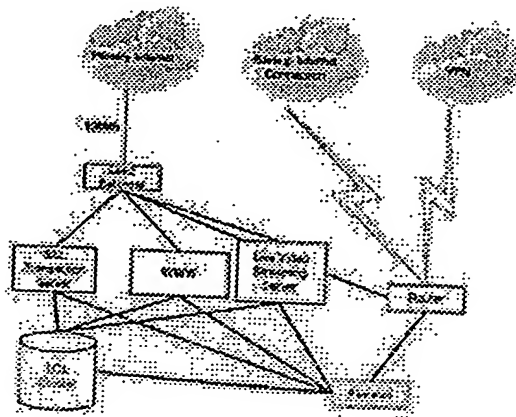


FIG 31A

## Data Center Architecture



1. The Home Office has been asked to consider the possibility of a new type of visa for the purpose of allowing a person to enter the United Kingdom for a limited period of time, for example, to attend a course of study or to visit a friend or relative.





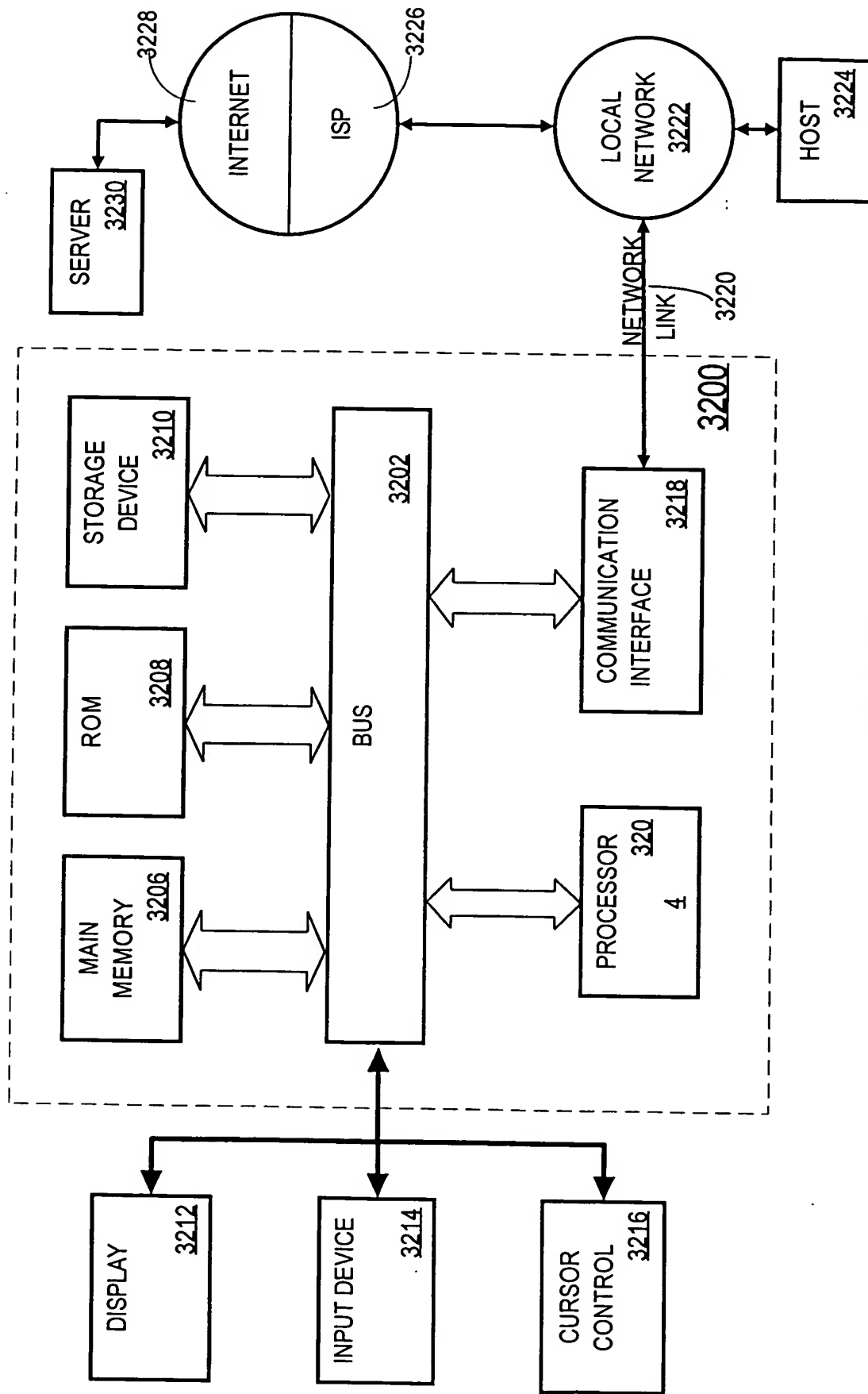


FIG. 32